

I need information! [Take me to the OPEN MINDS Circle Library!](#)

[Home](#) [Contact](#)

[Advanced Search](#) ▼

Logged in as Emily ▼



[About](#)

[Library](#)

[Events](#)

[Shop](#)

[Communities](#) New

[Markets](#) ▼

[Services](#) ▼

[Customers](#) ▼

[Corporate](#) ▼

ORGANIZATIONAL PROFILE | July 9, 2021

Pacific Clinics: An OPEN MINDS Organizational Profile

[Download Resource](#)

Pacific Clinics, a California-based nonprofit organization that was established in 1926, provides services to children, transitional age youth, families, adults, and older adults. They offer behavioral health, mental health, substance use treatment, supportive services to Medi-Cal eligible individuals, as well as early childhood education through Head Start, and continuing education through Pacific Clinics Training Institute and the Recovery Education Institute. Their diverse staff provides culturally relevant services in more than 22 languages to different populations. Pacific Clinics' mission is "Building on people's strengths, we deliver quality behavioral and mental healthcare services." Pacific Clinics is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF).



With headquarters in Arcadia, California, Pacific Clinics provides services in over 50 locations across Los Angeles, Ventura, San Bernardino, and Orange Counties and in over 325 schools. Services are also offered in Santa Clara County through its Certified Community Behavioral Health Clinic (CCBHC), in partnership with Uplift Family Services and the School Health Clinics of Santa Clara County. The agency serves over 22,000 individuals and families annually and has more than 1,000 employees.

In 2020, Pacific Clinics had \$109 million in revenue. This was a 4% increase from the year prior when the organization ended the year with \$105 million in revenue. Over the past five years, Pacific Clinics' revenue increased by 18% from \$92 million in 2015 to \$109 million in 2020.

In fiscal year 2017-2018, Pacific Clinics' funding sources came from Los Angeles County (80.8% of total revenue), Federal/Head Start (9.3%), San Bernardino County (1.3%), Orange County (0.8%), Ventura County (0.6%), other contracts (3.2%), and general fundraising/other (4.0%).

Pacific Clinics offers many behavioral health services to children and families. The services that account for most of their revenue include mental health services (82% of total revenue), Head Start programs (12% of total revenue) and other support services such as employment and housing programs (~6% of total revenue).

Mental Health Services The mental health services are offered to children, youth, adults and older adults throughout Los Angeles, Orange, San Bernardino, Santa Clara, and Ventura Counties. Services include psychosocial assessment, individual and family counseling, peer support groups, medication evaluation and monitoring, medication assisted treatment, integrated treatment for co-occurring mental illness and substance use disorders. With support from peers and family advocates to assist in reaching specialized populations that are sensitive to their needs and culture. Expenses consist of direct program costs during fiscal year 2019. Pacific Clinics' mental health services provided services to approximately 22,000 clients, 8% (ages 0-5), 26% (ages 6-15), 21% (ages 16-25), 36% (ages 26-59), and 9% (ages 60+). This service line accounts for \$ million of the organization's total annual revenue.

Early Childhood Education Services Pacific Clinics offers Head Start and Early Head Start programs that serve low-income families with children from birth to five years of age. The program is designed to meet the educational, social-emotional, health and nutritional needs for children and families. Children who attend Head Start and Early Head Start participate in educational activities, receive access to physical, dental, vision and other care, and grow mentally, socially and emotionally, while improving cognitive skills.

The capacity of the agency's Head Start program is 286 children, of which 247 are center based and 39 are in placed in family childcare homes. The capacity of the Early Head Start program is 190 children, of which 93 are center based and 97 are home based. The capacity of the community care partners program is 209 children, of which 43 are center based, 12 home based and 154 are in family childcare homes.

Facilities for this program are located throughout Pasadena, Glendale, San Gabriel and San Fernando Valleys and Whittier. This service line accounts for \$9.4 million of the organization's total annual revenue.

Employment Services Pacific Clinics knows that employment is a vital component to an individual's recovery from mental illness. They receive nearly \$2 million in contracts, over three years, that promote job preparation and employment placement annually. Through a contract with the Department of Rehabilitation, individuals work with staff to develop employment skills. The program helps individuals prepare, find, and maintain employment. Pacific Clinics' goal is to assist individuals to become prepared for the job market. Last fiscal year, the agency served 207 individuals, 94 of those individuals obtained successful placements, while 73 obtained successful 90-day closures.

Other Supportive Services Pacific Clinics offers other supportive services, such as continuing adult education, housing, and substance use disorder treatment. Pacific Clinics receives funding to provide supportive services to the homeless. Services include outreach, mental health and substance use disorder services, residential stability, and increased skills and income.

Pacific Clinics also receives funding to provide permanent supportive housing. One of the targeted populations of this program is young adults, some who are emancipated foster youth and are chronically homeless. The program also assists mentally ill and dually diagnosed participants with proper treatment and medication with linkages to appropriate programs.

Another important service to an at-risk targeted population is Pacific Clinics' school-based gang prevention educational program that is designed to provide age and culturally appropriate life skills to children and youths in a school setting. It is a prevention strategy to reduce the risk of gangs, violence, and other delinquent behavior. This service line accounts for \$1.6 million of the organization's total annual revenue.

In 2020, Pacific Clinics announced that The Center at Sierra Health Foundation their Youth Inspire and Mobilize People to Achieve Change Together (IMPACT) Project in the amount of \$1 million through the Elevate Youth California program. The IMPACT Project will strengthen the leadership skills of low-income, Latinx and Asian immigrant youth ages 12-18 in the San Gabriel Valley by building coping skills to overcome the challenges of migration, intergenerational differences, identity formation, and internalized oppression that can lead to risks of substance use.

Additionally, The Center at Sierra Health Foundation will fund the launch of a new virtual telehealth platform in the amount of \$200,000. The platform, MeU Care (MeU), is an all-in-one telehealth and communication tool that can be easily accessed via mobile device or computer and will improve mental health outcomes by helping clients to remain connected in-between visits. Pacific Clinics piloted the platform at two sites – 66 Hurlbut site in Pasadena and the El Camino site in Santa Fe Springs serving approximately 2,000 clients – to establish best practices and develop training modules.